

Tech Tip Tuesday—December 18, 2018

Livery Coach Holiday Hours

Livery Coach will be closed for Christmas on both Monday, December 24th and Tuesday, December 25th, so that our team can enjoy the holiday with their families. We will reopen at the normal time (9am Eastern) on Wednesday, December 26th.

We will be open on New Year's Eve, Monday, December 31st, but will be closing at 5pm Eastern, and will be closed on New Year's Day. We will reopen on Wednesday, January 2, 2019, at 9am Eastern.

As always, emergency support is available 24/7/365.

Tech Tip on Hiatus

This will be the last Tech Tip of 2018, as the Tech Tip will on hiatus for the next few weeks. The Tech Tip will resume on January 8th, 2019. Happy Holidays and Happy New Year!

IMPORTANT - Google Maps – Early Warning

As most of you with any of our mobile services know, in order to get all the Google services (like GPS tracking, routing, etc.) we have to license all the services from Google, and in turn resell those licenses to our customers. Our existing license is an “asset tracking” license, which means that we have purchased unlimited usage for a set number of devices, which equate to all of your devices running iChauffeur. This is what we charge \$4/month/license for, and why it has been unmetered. We have been able to leverage this arrangement to bring the power of Google maps to many areas of Livery Coach.

Unfortunately, Google has decided to end this licensing scheme, and is now moving towards “pay as you go” for all their services. We are currently analyzing everywhere we use Google (for maps, timezone determination, type-ahead, places, etc.) in order to see what this does to our costs and what the best solution is moving forward. We are also looking at alternatives to Google.

We expect to know more sometime in January, and will give you an update at that time.